

## Christmas Delivery Information & Opening Hours

If you are planning to place orders with us over the festive period, please be aware of the following dates to avoid delays with delivery.

### Standard Delivery

Orders with standard delivery must be received by **Friday, 15<sup>th</sup> December 2017** to guarantee delivery before Christmas, subject to stock availability. Standard carriage charge is £12 per order.

### Next Day Delivery

Orders with next day delivery must be received **by 2pm on Wednesday, 20<sup>th</sup> December** to ensure delivery before Christmas, subject to stock availability. Please request next day delivery on the purchase order. Our next day service is £25 per order.

We will continue to process orders after these dates, but we cannot guarantee they will be fulfilled before Christmas due to restrictions with couriers.

If your order is urgent, we recommend that you contact us by telephone to ensure we have received your order, as we receive a high volume of orders during this period.

Our opening hours over Christmas are as follows:

Friday 22 <sup>nd</sup> December: 08.30 – 17.00
26 <sup>th</sup> December: Closed
27 <sup>th</sup> , 28 <sup>th</sup> , 29 <sup>th</sup> December: 8.30 – 17.00
1 <sup>st</sup> January: Closed
2 <sup>nd</sup> January: Normal business resumes

Our out of hours telephone service will still be available 24 hours a day for emergencies. For more information, please contact us on 01789 293460.

We would like to take this opportunity to wish you all a Merry Christmas and a Happy New Year.